

CONTENTS

Guide to Tables and Figures..... vii

Preface ix

PROGRAM DEVELOPMENT AND MANAGEMENT

1 Immunization Advocacy—Guidelines, Resources, and Tips 3

2 Active Involvement as an Immunization and
Public Health Provider 13

3 Staying Informed 23

4 Vaccine Supplies, Preparation, and Administration 29

5 Vaccine Storage and Handling 43

6 Creating Standing Orders and Protocols 49

7 Billing for the Vaccine Product and Administration 55

8 Record Keeping and Documentation 69

9 Marketing Immunization Services 75

10 Vaccine Reminder and Recall Systems 83

11 Roles for Technicians and Student Pharmacists 87

IMMUNIZATION SERVICE AND DELIVERY OPTIONS

12 Delivery and Workflow Models for Immunization Services 97

13 Vaccine Delivery in Off-Site Clinics 105

14 Travel Health and Vaccination Clinics 111

SAFETY MEASURES

15 Prevention and Management of Adverse Events
and Vaccine Errors 123

16 Recommendations for Immunocompromising
and High-Risk Conditions 143

17 Infection Control in the Pharmacy Setting 155

IMMUNIZATION AND VACCINE PRODUCT INFORMATION

18 Frequently Asked Questions about Immunizations 169

19 Vaccine Product Information 197

20 Immunization Schedules 245

Index 269